



Your business  
is our business.

DOCKET FILE COPY ORIGINAL

REDACTED – FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200  
Greenbelt, Maryland 20770  
phone: 301-459-7590, fax: 301-577-5575  
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June 18, 2014

Via Hand Delivery

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

Accepted/Filed

JUN 18 2014

FCC Office of the Secretary

**Re: WC Docket No. 10-90, WC Docket No. 11-42  
2014 ETC Annual Report of Wood County Telco (Solarus)  
Study Area Code 330974**

Dear Ms. Dortch:

On behalf of Wood County Telco (Solarus) ("Wood County"), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.<sup>1</sup> Wood County seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.<sup>2</sup> The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of the initial section 54.202(a) Five-Year Service Quality Improvement Plan.<sup>3</sup>

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall  
JSI Vice President  
301-459-7590  
[jkuykendall@jsitel.com](mailto:jkuykendall@jsitel.com)

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

No. of Copies rec'd 0+3  
List ABCDE

<sup>1</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>2</sup> *Connect America Fund et al.*, WC Docket No. 10-90 *et al.*, Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

<sup>3</sup> 47 C.F.R. §§ 0.457, 0.459, 54.202(a).

Echelon Building II, Suite 200  
9430 Research Blvd., Austin, TX 78759  
phone: 512-338-0473, fax: 512-346-0822

Eagandale Corporate Center, Suite 310  
1380 Corporate Center Curve, Eagan, MN 55121  
phone: 651-452-2660, fax: 651-452-1909

6849 Peachtree Dunwoody Road  
Bldg. B-3, Suite 200, Atlanta, GA 30328  
phone: 770-569-2105, fax: 770-410-1608

547 South Oakview Lane  
Bountiful, UT 84010  
phone: 801-294-4576, fax: 801-294-5124

<010> Study Area Code 330974  
<015> Study Area Name WOOD COUNTY TEL CO  
<020> Program Year 2015  
<030> Contact Name: Person USAC should contact with questions about this data Greg Krings  
<035> Contact Telephone Number: 7154218129 ext. Number of the person identified in data line <030>  
<039> Contact Email Address: krings@solarus.net Email of the person identified in data line <030>

Accepted/Filed

JUN 18 2014

FCC Office of the Secretary

## ANNUAL REPORTING FOR ALL CARRIERS

54.313 Completion Required	54.422 Completion Required
(check box when complete)	(check box when complete)

<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice) 0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband) 8		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband) 330974w1330.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed 0.0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile 0.0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed 0.0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450> Mobile 0.0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> 330974w1510.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> 330974w1610.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

## Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Retain Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

## Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	
<111>	year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

330974w112.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.




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WOOD COUNTY TELEPHONE COMPANY D/B/A SOLARUS (SAC 330974)

ATTACHMENT - LINE 112

FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN

ATTACHMENT REDACTED IN ENTIRETY

REDACTED - FOR PUBLIC INSPECTION

(200) Service Outage Reporting (Voice)  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	330974
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<015>	Study Area Name	WOOD COUNTY TEL CO
-------	-----------------	--------------------

<020>	Program Year	2015
-------	--------------	------

<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
-------	---	-------------

<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
-------	---	-----------------

<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.net
-------	---	--------------------

<220> <a> <b1> <b2> <b3> <b4> <c1> <c2> <d> <e> <f> <g> <h>

[illegible]

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(700) Price Offerings Including Voice Rate Data  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.net

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	

[illegible]

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(710) Broadband Price Offerings  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code 330974

<015>	Study Area Name	WOOD COUNTY TEL CO
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<020>	Program Year	2015
-------	--------------	------

<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
-------	---	-------------

<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
-------	---	-----------------

<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.net
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[illegible]



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(800) Operating Companies  
Data Collection Form  
FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.net
<810>	Reporting Carrier	Wood County Telephone Company dba Solarus
<811>	Holding Company	Wood County Telephone Company dba Solarus
<812>	Operating Company	Wood County Telephone Company dba Solarus

[illegible]



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**(900) Tribal Lands Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.net

<910> Tribal Land(s) on which ETC Serves

Ho Chunk Nation

**<920> Tribal Government Engagement Obligation**

330974wi920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select  
(Yes,No,  
NA)

**Yes**

**Yes**

**Yes**

Yes

**Yes**

Yes

**Yes**

Yes

**Yes**

**FCC Form 481 – Line 920 Description of Tribal Engagement Activities**

**SAC:** 330974  
**State:** WI  
**Name:** Wood County Telephone Company

47 CFR §54.313(a)(9) requires a recipient, to the extent it serves Tribal lands, document or provide information demonstrating that the ETC had discussions with Tribal governments.

The Ho Chunk Nation occupies 92 acres of property within the Study Area. Lifeline service is advertised and available, with no current Tribal subscribers. Broadband is available throughout these Tribal Lands, which include a casino, a wellness office, a convenience store/gas station, and some residential subscribers within a single rate center in the Company's Study Area.

A request for Tribal Engagement discussions was made by the company was followed by additional attempts to identify suitable representatives for these discussions. Ho Chunk tribal representatives were identified and an engagement discussion included these agenda items:

- Exchange of contact information and roles, for the development of a continuing liaison between the Ho Chunk and the company.
- Confirmation that Lifeline services remain available, and the preferred pathway for prospective application materials will be through the Tribe's Director of Social Services; Recent changes to the FCC's federal Lifeline Plus and Link-Up Plus programs were covered, as well as the FCC's limitations of one benefit per home unit.
- It is believed that products are services are being marketed in a culturally sensitive manner, at least in recent years. Any future issues that surface will be immediately communicated, and then brought back to this group.
- Recent service expansions were noted, and no sites or neighborhoods are known to be in need of improved communications facilities or capabilities at this time. Ho Chunk representatives will report any future concerns, if they arise.
- There have been no Right-of-Way, licensing or other regulatory compliance issues in recent years. The Ho Chunk opened up a communications pathway through their Historic Preservation Office for the purpose of identifying any future environmental or land use issues the Tribe has. These will be along the same lines as issues managed between tribal branches and state government. Any developing issues of concerns will be reported directly to the company, if they arise.
- Ho Chunk representatives were appreciative that communications service contracts now include sovereignty language. These are required by the Tribe. There are no contractual issues needing attention at this time.

**Subject:** See items below  
**Location:** Conference Call, Bridge # 1-866-369-1316, conf ID # 05478

**Start:** Mon 10/7/2013 11:00 AM  
**End:** Mon 10/7/2013 11:30 AM  
**Show Time As:** Tentative

**Recurrence:** (none)

**Meeting Status:** Not yet responded

**Organizer:** Wendy Hack

**Required Attendees:** Dave W. Lambert; Al Aymar (al.aymar@elementmobile.com); Jess.Lozano@ho-chunk.com; William.Browne@ho-chunk.com; rabrams@kiesling.com; Greg Krings; Shana Seubert

Some items of mutual interest and benefit:

- Developing a permanent liaison between the Ho Chunk and the company
- Insuring Lifeline advertisements have reached all enrolled members who might be eligible
- Insuring products and services are marketed in a culturally sensitive manner
- Identifying sites and neighborhoods in need of improved communications facilities
- Surfacing any Right-of-Way issues
- Surfacing any compliance issues



**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.net

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐

**(1200) Terms and Condition for Lifeline Customers**

**Lifeline**

**Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.net

330974w11210.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- |        |   |                                     |
|--------|---|-------------------------------------|
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> | Details on the number of minutes provided as part of the plan,  | <input checked="" type="checkbox"/> |
| <1223> | Additional charges for toll calls, and rates for each such plan.  | <input checked="" type="checkbox"/> |

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(2000) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

ECC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))	<input type="checkbox"/>
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))	<input type="checkbox"/>

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

<2012>	2013 Frozen Support Certification	<input type="checkbox"/>
<2013>	2014 Frozen Support Certification	<input type="checkbox"/>
<2014>	2015 Frozen Support Certification	<input type="checkbox"/>
<2015>	2016 and future Frozen Support Certification	<input type="checkbox"/>

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

<2016>	Certification Support Used to Build Broadband	<input type="checkbox"/>
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Connect America Phase II Reporting (47 CFR § 54.313(e))

<2017>	3rd year Broadband Service Certification	<input type="checkbox"/>
<2018>	5th year Broadband Service Certification	<input type="checkbox"/>
<2019>	Interim Progress Certification	<input type="checkbox"/>
<2020>	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information



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(3000) Rate Of Return Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0936/OMB Control No. 3060-0813

July 2013

<010> Study Area Code	330974
<015> Study Area Name	WOOD COUNTY TEL CO
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Greg Krings
<035> Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	krings@solarius.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan  
Milestone Certification [47 CFR § 54.313(f)(1)(i)]

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3012) Community Anchor Institutions [47 CFR § 54.313(f)(1)(ii)]

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier [47 CFR § 54.313(f)(2)]  
(3014) If yes, does your company file the RUS annual report

(Yes/No) ☒ ☒  
(Yes/No) ☒ ☒

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

☒

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☒

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, Is your company audited?

(Yes/No) ☒ ☒

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

☒

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☒

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit.

☒

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,

☒

(3023) Underlying information subjected to a review by an independent certified public accountant

☒

(3024) Underlying information subjected to an officer certification.

☒

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

330974w13026.pdf

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	330974
<015> Study Area Name	WOOD COUNTY TEL CO
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Greg Krings
<035> Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3050-0986/OMB Control No. 3050-0819 July 2013
---	--

<010> Study Area Code	330974
<015> Study Area Name	WOOD COUNTY TEL CO
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Greg Krings
<035> Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	krings@aol.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>John Staurulakis, Inc</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	John Staurulakis, Inc
Name of Reporting Carrier:	WOOD COUNTY TEL CO
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 06/11/2014
Printed name of Authorized Officer:	Gregory Krings
Title or position of Authorized Officer:	Assistant Secretary / Treasurer
Telephone number of Authorized Officer:	7154218129 ext.
Study Area Code of Reporting Carrier:	330974 Filing Due Date for this form: 06/30/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	WOOD COUNTY TEL CO
Name of Authorized Agent or Employee of Agent:	John Staurulakis, Inc.
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 06/11/2014
Printed name of Authorized Agent or Employee of Agent:	Cassandra Heyne
Title or position of Authorized Agent or Employee of Agent:	Consultant
Telephone number of Authorized Agent or Employee of Agent:	3014597590 ext.
Study Area Code of Reporting Carrier:	330974 Filing Due Date for this form: 06/30/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	



## Attachments

REDACTED - FOR PUBLIC INSPECTION

(700) Price Offerings including Voice Rate Data  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0985/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@eolarius.net

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	

<703>

[illegible]

REDACTED - FOR PUBLIC INSPECTION

(710) Broadband Price Offerings  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code 330974

<015>	Study Area Name	WOOD COUNTY TEL CO
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<020>	Program Year	2015
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<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
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<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
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<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.net
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[illegible]



REDACTED - FOR PUBLIC INSPECTION

(800) Operating Companies  
Data Collection Form  
FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.net
<810>	Reporting Carrier	Wood County Telephone Company dba Solarus
<811>	Holding Company	Wood County Telephone Company dba Solarus
<812>	Operating Company	Wood County Telephone Company dba Solarus

[illegible]

2610 Collins Road – Rudolph

8920 100<sup>th</sup> St S – Wisconsin Rapids

1780 Biron Drive East – Wisconsin Rapids

7299 2<sup>nd</sup> Ave – Rudolph

4384 County Rd M – Rudolph

3013 County Rd D – Nekoosa

15131 80<sup>th</sup> St S – Wisconsin Rapids

3002 County Road C, Wisconsin Rapids

These addresses made inquiries into obtaining broadband service through Wood County Telephone Company. Due to facilities not available in these areas we were not able to provide broadband service. In order to be able to provide broadband service, Solarus needs to perform construction and install facilities in these areas. The plan is to offer broadband service to these address by the end of 2014.

## Wood County Telephone Company's Demonstration of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

In establishing this certification in its *2005 ETC Order*,<sup>1</sup> the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers."<sup>2</sup> The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis.<sup>3</sup> In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."<sup>4</sup>

Wood County Telephone Company ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under state law. Wood County Telephone Company complies with applicable service quality standards for telecommunications providers in the Wisconsin State Statutes (§§100.207 and .208) regulating, advertising, sales and collections practices, and as applicable, those of the Public Service Commission of Wisconsin in the Wisconsin Administrative Code (*Ch. PSC 165*), regarding Standards for Telecommunications Service.

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<sup>1</sup> *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

<sup>2</sup> *Id.* at para. 28.

<sup>3</sup> *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." *Id.* at n. 71.

<sup>4</sup> *Id.* at n. 72.



Wood County Telephone Company complies with consumer protection requirements including those found in federal Customer Proprietary Network Information (*CPNI*; *WC Docket No. 04-36*), those of the Wisconsin Department of Agriculture, Trade and Consumer Protection (*Ch. ATC 123*) covering appropriate subscription and billing practices and (*Ch. ATC 127*) covering appropriate direct marketing practices. Wood County Telephone Company certifies it has complied with these requirements and will continue to comply with these requirements.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3.

## **Wood County Telephone Company's Demonstration of Ability to Function in Emergency Situations**

Wood County Telephone Company ("Company") hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2).<sup>1</sup> The Company's voice and broadband network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company adheres to state requirements that it makes reasonable provision to function in emergencies, and the Company trains its employees on the procedures to be followed in the event of an emergency in order to mitigate interruption or impairment of service (PSC 165.065). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and in its electronic equipment sites. The Wisconsin Rapids, Port Edwards, Nekoosa, Rudolph, Town of Rome, and Town of Saratoga COs all have permanent standby generators. The remote switching units have

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<sup>1</sup> Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."